



Australian Federal Police

Context

The Australian Federal Police (AFP) is the federal police agency of the Commonwealth of Australia. The AFP was established in 1979 to enforce Commonwealth criminal law and to protect Commonwealth and national interests from crime in Australia and overseas. AFP takes a strong lead in the fight against 21st century crime. Following the core principles of prevention, deterrence, partnerships and innovation, AFP strives to build a more secure future for Australia and its global partners.

At a national level, the AFP continues to work successfully with key Australian Government agencies on a range of tasks such as counter-terrorism and national security. AFP's commitment to international relations enables them to fight against transnational crime. The AFP is a truly global policing agency, committed to staying one step ahead in a rapidly evolving criminal environment.

Challenge

AFP carries out a number of investigations across multiple jurisdictions that often requires close co-operation with other Federal and State agencies. With many cases large and complex, investigations can be lengthy, with highly sensitive information being shared on a "need to know" basis.

The AFP manages large volumes of evidence acquired from numerous sources in varying formats from documents through to video and audio records. All forms of evidence need to be logged, categorised, analysed and cross-referenced. From the evidence gathered and analysed a brief needs to be generated and distributed to all stakeholders involved in the operation. It is critical that the system chosen to manage the evidence and assist with the brief generation process be user friendly and provide measurable cost and time benefits.

Case Study

Innovation for generations.

SIEMENS

Solution

The AFP recognises the importance of using current and emerging technology in the fight against crime. The initial concept for GEMS™ was conceived by frontline Federal agents. Eden partnered with the AFP to realise the vision by building a robust and functional evidence management solution. Three AFP regions ran the GEMS™ pilot for two years on a number of different operations. During that period the investigative teams were able to provide feedback on the functions of GEMS™ based on their 'live' experiences. Their feedback and improvements in technology were incorporated into GEMS™ and the enhanced system was rolled out nationally via the AFP's thin client environment.

Results

The AFP manages many high profile operations large and small through the GEMS™ application. GEMS™www provides specific and complimentary functionality to the AFP's main corporate case management system PROMIS. GEMS™ provides significant time and cost savings to the AFP. GEMS™ electronic and paper briefs of evidence have been provided to the Commonwealth Director of Public Prosecution (CDPP), and have been used successfully by the prosecution in high profile cases.

About Siemens

Our world is rapidly changing due to four global megatrends – climate change, urbanisation, globalisation and demographic change. The pressures brought on by these four global megatrends can affect businesses and individuals significantly. Siemens has a portfolio of technology-based solutions to help tackle such challenges.

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The information in this document contains general descriptions of the technical options available, which do not always have to be present in individual cases. The required features should therefore be specified in each individual case at the time of closing the contract.